

CLI Manual

CLI Manual

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Preface

Objective

This manual describes how to configure and maintain Telcomanager appliance using the CLI (Command Line Interface).

Target audience

This manual was designed for network administrators, network consultants and Telcomanager partners.

Conventions used in this manual

This document uses the following conventions:

Table 1. Manual conventions

| Item | Convention |
|--------------------------------|--|
| [] | Square brackets enclose an optional element (keyword or argument). |
| < > | Angle brackets enclose a required element (keyword or argument). |
| Examples | This font means the text is an example. |
| # | Comments explaining the command used in the example. |
| Commands, buttons and keywords | Boldface font. |

Chapter 1. Help

Getting Help

This section shows how to get help using the CLI.

Table 1.1. Getting Help

| Command | Purpose |
|--|--|
| <code>?</code> | Lists all commands available. |
| <code>command ?</code> | Shows overview about the command. Example: <code>ts2date?</code> or <code>ts2date ?</code> |
| <code>abbreviated-command-entry <Tab></code> | Completes a partial command name. Example: <code>ts2<Tab></code> will be completed and the command ts2date will be shown on CLI |

Chapter 2. Login

To access the CLI

First of all, you will need an SSH client to access the Command-line interface (CLI).

You can use PuTTY, the popular free SSH and telnet client for Windows. It can be downloaded using this link <http://www.putty.org>.

Execute the program and make sure the **PuTTY Configuration** window is open. To configure this program, follow the procedure below:

1. Select the **Session** tab.
2. Enter the IP address of your appliance.
3. Select SSH connection type and don't forget to check if the port is 22.
4. Click on **Open** button

To login, follow the next procedure:

1. Enter with **admin** in "login as:".
2. Use the password **telcoadm** (don't forget to change it using the **password** command).

Finally, the string below will be shown on your CLI and you will be logged.

```
TelcoAppliance>
```

Chapter 3. Knowing the commands

List of commands

This table provides all the commands you can use and their description.

Table 3.1. List of commands

| Command | Description |
|---------------|---|
| apply | Apply current settings to running configuration |
| astranslation | Starts ASN translation |
| bridge | Bridge configuration |
| clear-cfg | Clear temporary configuration |
| clock | Set system clock |
| date2ts | Convert date format to timestamp |
| db-check | Checks database integrity |
| disk-cache | Appliance tuning |
| dns | DNS configuration |
| dnsquery | Query Internet name servers interactively |
| exit | Exit from the CLI |
| flowcollect | Flow collector configuration |
| flow-probe | Flow-probe configuration |
| flow-sampling | Set flow sampling |
| hds-query | HDS viewer |
| interface | Interface configuration |
| logview | Print logs |
| ntp | NTP configuration |
| ntpquery | NTP server monitoring tool |
| packet-dump | Capture packets |
| password | Update user authentication |
| patchtool | Patch tool |
| ping | Send ICMP echo messages |
| poweroff | Turn off |
| probe | Probe running system information |
| process | Kill process |
| prompt | CLI string configuration |
| restart | Restart system |
| restore | Restore system configuration |
| resum | Re-summarize the interval between two instants |
| route | Route configuration |

| Command | Description |
|------------|--|
| save | Save to startup configuration after apply |
| service | Service management utility |
| show | Show running system information |
| show-cfg | Show config system information before apply |
| show-how | Show how to replicate running system information |
| smart-diag | Print SMART information |
| snmp | SNMP statistics |
| snmp-cfg | Appliance SNMP agent |
| speed | Interface speed configuration |
| storage | Data storage management utility |
| traceroute | Trace route to destination |
| ts2date | Convert timestamp to date format |
| update | System update |
| version | Version information |

Command apply

After a change using another command, you have to apply the current settings. If you want this modification to be definitely saved, do not forget to use the command **save** after.

For instance:

```
TelcoAppliance> show prompt
    Prompt configuration:
      string: TelcoAppliance
TelcoAppliance> prompt Test
TelcoAppliance> apply
    Please, wait.
    Setting up phase0
    Setting up phase1
    Setting up phase2
    Setting up phase3
(Unsaved) Test>
```

Command astranslation

Using this command, it's possible to translate source and destination ASN (Autonomous system number) by source and destination IP, respectively.

It has 3 parameters: **enable**, **disable** e **update**. Check below.

To enable this feature, use the following command: **astranslation enable <URL>**. A message will be displayed to confirm if you really desire to download the table containing the ASN. To proceed, type **yes**.

To update the file containing the table, type: **astranslation update <URL>**.

To disable the translation, use the command: **astranslation disable**.

Command bridge

Using this command you can show or drop a bridge or create a new one. Besides it's possible to add or remove an interface to a bridge.

To see the current bridge configuration, use **show bridge**

To create a bridge, use **bridge create <NAME>**

To drop a bridge, use **bridge drop <NAME>**

To add an interface to a bridge, use **bridge <NAME> add <INTERFACE>**.

To remove an interface to a bridge, use **bridge <NAME> remove <INTERFACE>**.

Table 3.2. Bridge Command Notation

| Notation | Description |
|-----------|---|
| NAME | "brdX", where "X" is the bridge number |
| INTERFACE | "netX", where "X" is the interface number |

Command clear-cfg

You can check a change before to apply using the command **show-cfg**. If you do not want this modification anymore, you can use **clear-cfg** to clear this temporary configuration.

For instance:

```
TelcoAppliance> show ntp #Checking ntp state
NTP configuration:
  server-1: 0.pool.ntp.org
  server-2: 1.pool.ntp.org
  server-3: 0.br.pool.ntp.org
state: on
```

```
TelcoAppliance> ntp state off #Changing ntp state
```

```
TelcoAppliance> show ntp #ntp state before to apply
NTP configuration:
  server-1: 0.pool.ntp.org
  server-2: 1.pool.ntp.org
  server-3: 0.br.pool.ntp.org
state: on
```

```
TelcoAppliance> show-cfg ntp #Checking the modification before apply
NTP configuration:
  server-1: 0.pool.ntp.org
  server-2: 1.pool.ntp.org
  server-3: 0.br.pool.ntp.org
```

```

state: off

TelcoAppliance> clear-cfg #Clear temporary configuration

TelcoAppliance> show-cfg ntp #Checking if clear-cfg command worked
NTP is not modified.
```

Important

Notice that this command only clear temporary configuration, that is, before to apply.

Command clock

Use this command to configure the system time and date.

To see the current date and time, use **show clock**.

You can change only the date (**clock <DATE>**), only the time (**clock <TIME>**) or the both of them together (**clock <DATE> <TIME>** or **clock <TIME> <DATE>**).

Notation:

Table 3.3. Clock Command Notation

| Notation | Description |
|----------|--|
| DATE | "YYYY/mm/dd"; "Y" stands for year, "m" for month, "d" for day |
| TIME | "HH:MM:SS"; "H" stands for hours, "M" for minutes, "S" for seconds |

Important

You will not be able to set clock if NTP is ON.

Command date2ts

If you want to convert date format to timestamp, you have to use the command **date2ts**.

Full command syntax: **date2ts <YEAR> <MONTH> <DAY> <HOUR> <MINUTE>**

Notation:

Table 3.4. Date2ts Command Notation

| Notation | Description |
|----------|----------------------|
| YEAR | Full year notation |
| MONTH | Month, from 1 to 12 |
| DAY | Day, from 1 to 31 |
| HOUR | Hour, from 0 to 23 |
| MINUTE | Minute, from 0 to 59 |

Look at the following example:

```
TelcoAppliance> date2ts 2014 07 03 10 30
Timestamp: 1404394200
```

Command db-check

This tool analyses all tables of the system to check database integrity.

To run this command, just to type **db-check** on screen and answering "yes" to the question which asks if you want to proceed.

```
TelcoAppliance> db-check
```

Command disk-cache

Configure the disk-cache parameters using this command.

Available options:

- **disk-cache set dirty_ratio <INTEGER>**. This integer has to be between 10 and 80.
- **disk-cache set dirty_expire <INTEGER>**. This integer has to be between 3000 and 720000.
- **disk-cache set dirty_background_ratio <INTEGER>**. This integer has to be between 10 and 60.
- **disk-cache reset**. This command will reset all parameters to its default value. It has to be followed by apply, save and restart.
- **disk-cache highmem_is_dirtyable <yes|no>**.

Command dns

This command is used to Domain Name System (DNS) configuration.

To display your current DNS configuration, enter **show dns** on screen.

To set primary DNS manually, enter **dns primary <IP>**, which IP is a valid IP address.

To set secondary DNS manually, enter **dns secondary <IP>**, which IP is a valid IP address.

It's possible to specify the IP version. To do this, enter **ipv4** or **ipv6** before enter the IP. For instance:

```
TelcoAppliance> dns primary ipv4 10.0.0.13
TelcoAppliance>
```

When the IP version is not specified, the system consider it as IPv4.

Important

You can't forget to apply and save your modifications.

Command `dnsquery`

Query Internet name servers interactively using this command.

For instance:

```
TelcoAppliance> dnsquery google.com
Request: google.com
IP:      173.194.119.37
```

```
TelcoAppliance> dnsquery 173.194.119.37
Request: 173.194.119.37
Host:    rio01s08-in-f5.1e100.net
```

Command `exit`

Use this command to quit from the command-line interface.

Command `flowcollect`

Define the maximum default number of templates to be kept by the collector. When this limit is reached, the oldest template is discarded.

To do this, enter the command: **flowcollect max_templates <N>**, where **N** is the maximum number of templates.

Important

Use this command very carefully. Only change the maximum default number of templates if it is really necessary.

Command `flow-probe`

Flow-probe is a process which runs in TRAFip.

To visualize the current flow-probe configuration, enter: **show flow-probe**.

Enable flow-probe typing **flow-probe enable** and disable typing **flow-probe disable**.

You need to configure the destination-ip and the destination-port. So, use the commands: **flow-probe destination-ip <IP>** and **flow-probe destination-port <PORT>**.

To set active flow lifetime, use the command **flow-probe active-timeout [SECONDS]** and, to set inactive flow lifetime, use the command **flow-probe inactive-timeout [SECONDS]**.

You can add an interface to flow-probe, but this interface needs to be added to a bridge. To do this, type the following command: **flow-probe add <INTERFACE> <MODE>**.

Table 3.5. Flow-probe Command Notation

| Notation | Description |
|-----------|---|
| IP | A valid IP address |
| PORT | A TCP port number |
| SECONDS | A positive integer. active-timeout must be between 10 and 3600, and default is 60; inactive-timeout must be between 1 and 60, and default is 15 |
| INTERFACE | "netX", where "X" is the interface number |
| MODE | Choose the mode: ingress , egress , in-egress or sniffer . |

Command flow-sampling

You can set the flow sampling using the command **flow-sampling set** <INTEGER>. This integer value is the minimum number of octets to not discard a flow. It means that the flows with less than <INTEGER> octets will be discarded.

To stop discarding flows, enter the command **flow-sampling unset**.

Command hds-query

To consult the summarized data, you can use this command.

Command syntax: **hds-query select** <SYSTEM> <HDS ID> <FIELD LIST> <START> <END> <PAGED> .

You can also squeeze the selected by you summarized data entering this command: **hds-query squeeze** <SYSTEM> <HDS ID> <FIELD LIST> <START> <END> <PAGED> <AGGREGATION SIZE> <FUNCTION>.

Table 3.6. Hds-query Command Notation

| Notation | Description |
|------------------|---|
| SYSTEM | Enter trafip or slaview |
| HDS ID | |
| FIELD LIST | Refer on Field list section. |
| START | Start time in Timestamp format. |
| END | End time in Timestamp format. |
| PAGED | 1 for paged output 0 otherwise. |
| AGGREGATION SIZE | Time interval in seconds in which function will be applied. |
| FUNCTION | Choose the function: sumsq (sum of squares), sum , avg , count , max or min |

Field list

Select the list of fields to be used.

Table 3.7. TRAFip - List of Fields

| TRAFIP Fields | Syntax |
|---------------------|---------------------|
| * | All TRAFips fields' |
| Source packets | pktAb |
| Destination packets | pktBa |
| Source flows | flwAb |
| Destination flows | flwBa |
| Source bytes | bytAb |
| Destination bytes | bytBa |

Table 3.8. SLAview - List of Fields

| SLAview Fields | Syntax |
|----------------|--|
| * | All SLAviews fields' |
| [0-23] | Example: "0,1,2,5-8" , "9,10,11,12-18,22,23" |

Command interface

Use this command to visualize and change interface's configuration.

To visualize interface's configuration, enter **show interface**. Besides, to display more specific information about the interface, like Speed and Supported link modes, for instance, type the command **show interface <INTERFACE> link-status**.

To assign an IP address for an interface, use the command: **interface <INTERFACE> ipaddr <IP>/<MASK>**

To assign an IPv6 address for an interface, use the command: **interface <INTERFACE> ipaddr6 <IPV6>/<MASK>**

To up an interface, enter **interface <INTERFACE> up**.

To down an interface, enter **interface <INTERFACE> down**.

To set the protocol as bridge, type: **interface <INTERFACE> bridge**.

To change a MAC address, enter **interface <INTERFACE> hwaddr <MAC>** .

Important

Be careful using the last command, because the MAC address' change can invalidate the license of TRAFip.

Table 3.9. Interface Command

| Notation | Description |
|-----------|---|
| INTERFACE | "netX", where "X" is the interface number |
| MAC | A valid MAC address |
| IP | A valid IP address |

| Notation | Description |
|----------|--|
| MASK | An IP mask or an integer complementing the CIDR notation |

Command logview

Using this command, you can visualize the logs available on the system. To display all of them, enter the command: **logview <SYSTEM> list**.

To show a continuous log output, you may use the following command: **logview <SYSTEM> stream <LOG>**.

To display the whole log on output, type: **logview <SYSTEM> all <LOG>**. While the log is being shown, you may click on **Space key** to see more information.

You can display on output just the last lines of a log, just type: **logview <SYSTEM> -<N> <LOG> [ZIP_NUMBER]**.

It's possible to display only the first lines using **logview <SYSTEM> +<N> <LOG> [ZIP_NUMBER]**.

Table 3.10. Logview Command

| Notation | Description |
|------------|---|
| N | A positive integer, representing the number of lines to be shown. |
| LOG | The log you want to analyse. You also can enter SQL for SQL server logs or WEB for web server logs. |
| ZIP_NUMBER | When a log has more than one file, you may see a specific file by entering its number. |
| SYSTEM | It can be TRAFIP or BASESYSTEM . |

Command ntp

Entering this command, you can view Network Time Protocol (NTP) configuration and manage the ntp servers.

To show NTP configuration, including information about its state, type **show ntp**. The output will be like this:

```
TelcoAppliance> show ntp
NTP configuration:
  server-1: 0.pool.ntp.org
  server-2: 1.pool.ntp.org
  server-3: 0.br.pool.ntp.org
  state: on
```

To enable NTP, just type: **ntp state on**. And to disable NTP, type: **ntp state off**.

To set an NTP server in the list, type **ntp add server<N> <HOST>**

To remove an NTP server from the list, enter the command: **ntp remove server<N>**.

To stop NTP process (**ntpd**), enter: **ntp stop**. To start it, enter: **ntp start**. To restart it, enter: **ntp restart**.

Notation:

Table 3.11. NTP Command Notation

| Notation | Description |
|----------|---|
| N | Position of the server in the list, from 1 to 3 |
| HOST | NTP server; may be an IP address or a name |

Command ntpquery

NTPQuery is a NTP server monitoring tool. It means you can verify if ntp servers is working well.

The syntax is: **ntpquery <HOST>**. The **HOST** is the NTP server which will receive the queries and it may be an IP address or a host name.

The output will have the following form:

```
remote          refid st t when poll reach delay  offset jitter
=====
+pcdsh05.on.br  .IRIG. 1 u 537 1024 377 14.724 4.759 1.418
*gps.ntp.br     .GPS. 1 u 254 1024 377 5.264 3.278 135.338
+clock1.redhat.c .CDMA. 1 u 71 1024 377 132.353 4.057 1.041
-ntp1.ja.net    .GPS. 1 u 111 1024 377 222.560 22.703 23.326
+clock.tl.fukuok .GPS. 1 u 30 1024 377 295.849 3.524 0.112
```

Table 3.12. Ntpquery Command Notation

| Column | Description |
|--------|--|
| remote | Server and peer entries listed in the configuration file |
| refid | Current source of synchronization |
| st | Stratum |
| t | Type, where u=unicast, m=multicast, l=local and -=dont know' |
| when | The time in seconds since the peer was last heard |
| poll | The poll interval, in seconds |
| reach | The status of the reachability register |
| delay | The lastest delay, in milliseconds |
| offset | The offset, in milliseconds |
| jitter | The jitter, in milliseconds |

The characters beside the remote column represent the synchronization status of each peer.

Table 3.13. Ntpquery - Left margin notation

| Character | Meaning |
|-----------|---|
| + | candidat - acceptable peer, but not the current system peer |
| - | outlyer - discarded peer |
| * | sys.peer - declared system peer |

To monitore a NTP server on debugging mode, type: **ntpquery debug <HOST>**.

Tip

To see and configure your NTP servers, use the ntp command

Command packet-dump

Packet-dump is a package analyzer. It means you can capture packets for analysis only using this command.

To only capture packets from a specific interface, you have to use the syntax: **packet-dump interface <netX>**.

To define the number of packets to be captured, use the command: **packet-dump packets <number>**.

To only capture packets from a specific port, you have to use the syntax: **packet-dump port <port>**. You can select more than one port, only you have to do is separate the ports you want with comma. It will be like this: **packet-dump port <port1,port2,...,portN>**.

If you do not want capture packets from a specific port, type the command: **packet-dump notport <port>** or **packet-dump notport <port1,port2,...,portN>**.

To only capture packets from a specific host, you have to use the syntax: **packet-dump host <host>**. You can select more than one host, only you have to do is separate the hosts you want with comma. It will be like this: **packet-dump host <host1,host2,...,hostN>**.

If you do not want capture packets from a specific host, type the command: **packet-dump nohost <host>** or **packet-dump nohost <port1,port2,...,portN>**.

To not resolve IP addresses and ports in the captured packets, use parameter **-n**. So, use the syntax: **packet-dump -n**.

Important

All the previous parameters work together.

Table 3.14. Packet-dump Command Notation

| Notation | Description |
|----------|---|
| netX | A valid interface where X is the number of the interface. To view your interfaces, type the command show interface |
| number | A positive number |
| port | A valid port number |
| host | A valid host IP Address |

See the following example:

```
TelcoAppliance> packet-dump interface net0 port 22 packets 5
telco-tcpdump: verbose output suppressed, use -v or -vv for full protocol decode
listening on net0, link-type EN10MB (Ethernet), capture size 65535 bytes
11:04:17.670151 IP trafipfed02.telco.ssh > 10.0.0.233.54859: Flags [P.],
  seq 2920521486:2920521630, ack 3564702542, win 201, length 144
11:04:17.671205 IP trafipfed02.telco.ssh > 10.0.0.233.54859: Flags [P.],
  seq 144:272, ack 1, win 201, length 128
11:04:17.671520 IP 10.0.0.233.54859 > trafipfed02.telco.ssh: Flags [.],
  ack 272, win 256, length 0
11:04:17.673179 IP trafipfed02.telco.ssh > 10.0.0.233.54859: Flags [P.],
  seq 272:688, ack 1, win 201, length 416
11:04:17.674161 IP trafipfed02.telco.ssh > 10.0.0.233.54859: Flags [P.],
  seq 688:864, ack 1, win 201, length 176
5 packets captured
9 packets received by filter
0 packets dropped by kernel
```

Command password

To update user authentication, use the command **password**.

Procedure 3.1. Update user authentication steps

1. Enter the command **password**;
2. Type the new password;
3. Retype the new password;
4. Enter the command **apply**;
5. Enter the command **save**

Command patchtool

This feature allows you to apply official patches on the system.

Every patch has the following structure:

- `tmpatch-<build_version>-<sequence_number>.patch`

To install a patch, enter the command: **patchtool install <http|https>://<host>:<port>/<patch_file>**. After this, it's necessary to enter with the command: **patchtool apply <patch sequence>**.

There is a command that will show you the patch description, if it exists. For this purpose, use the command: **patchtool details <patch sequence>**.

To apply all patches installed for this version, use the command: **patchtool apply-all**.

If you want to list all the patches installed, enter: **patchtool list**.

If you want to remove the patches, type: **patchtool erase**.

By default, every system update erases all the patches installed.

Important

You will need to contact the Telcomanager support to get the patches.

Command ping

This command sends ICMP echo messages to test the connection and latency between two network connections.

To send echo messages: **ping [ipv4 | ipv6] <HOST>**

To send echo messages filled with a pattern: **ping [ipv4 | ipv6] <HOST> data <PATTERN>**

To decide the number of times to repeat the ping: **ping [ipv4 | ipv6] <HOST> repeat <COUNT>**

To define a data length to the messages: **ping [ipv4 | ipv6] <HOST> size <SIZE>**

To send echo messages without resolving names: **ping [ipv4 | ipv6] <HOST> no-dns**

Important

When the IP version is not specified, the system consider it as IPv4.

Table 3.15. Ping Command Notation

| Notation | Description |
|----------|---|
| HOST | Destination IP address or hostname to ping. |
| PATTERN | Hexadecimal (0-9a-fA-F) representation of a bit pattern. |
| COUNT | Number of packets to send. It is a positive integer and the default is 5 packets. |
| SIZE | Number of bytes in a packet. It is a positive integer and the default is 56 data bytes. |

You may enter all the parameters at once. Look the following example:

```
TelcoAppliance> ping www.google.com.br repeat 3 size 56
PING www.google.com.br (173.194.119.63): 56 data bytes
64 bytes from 173.194.119.63: icmp_seq=0 ttl=55 time=59.194 ms
64 bytes from 173.194.119.63: icmp_seq=1 ttl=55 time=30.682 ms
64 bytes from 173.194.119.63: icmp_seq=2 ttl=55 time=31.127 ms
--- www.google.com.br ping statistics ---
3 packets transmitted, 3 packets received, 0% packet loss
round-trip min/avg/max/stddev = 30.682/40.334/59.194/13.337 ms
```

Command poweroff

This command is used to turning off the system.

You can use **poweroff** to turn off after confirming or **poweroff ASAP** to turn off as soon as possible.

Command probe

You can create probes with the following types: **DNS**, **HTTP**, **TWAMP**, **ICMP**, **SSH** or **TCPConnect**. The type of probe determines what the probe sends to the server.

To create a DNS probe, enter: **probe create DNS name <NAME> destination <HOST> URL <URL>**.

To create a HTTP probe, enter: **probe create HTTP name <NAME> URL <URL>**.

To create a TWAMP probe, enter: **probe create TWAMP name <NAME> destination <HOST> num_packets <NUMBER> light <yes|no> packet_interval <TIME> payload <BYTES> source <HOST> [port <NUMBER>] [type-p <DSCP>]**.

To create a ICMP probe, enter: **probe create ICMP name <NAME> destination <HOST> num_packets <NUMBER> packet_size <BYTES> packet_interval <TIME> high_latency_discard <NUMBER> low_latency_discard <NUMBER>**. The parameters **high_latency_discard** and **low_latency_discard** have zero as default value and they define how many packets will be discarded from the statistics.

To create a SSH probe, enter: **probe create SSH name <NAME> destination <HOST> port <PORT>**.

To create a TCPConnect probe, enter: **probe create TCPConnect name <NAME> destination <HOST> port <PORT>**.

To set the limit of probe threads, type the following command: **probe tcp_max_threads <NUMBER>**. To view the configured limit, enter: **show probe tcp_max_threads**.

To visualize all probes configuration, enter: **show probe**. If you want to see a specific probe configuration, type the command **show probe index <INDEX>** or the command **show probe name <NAME>**. For instance: show probe 1

To visualize all probes statistics, enter: **show probe stats**. If you want to see a specific probe statistics, enter the previous command with the probe index. For instance: show probe stats 1

To delete a probe by index, type: **probe remove <INDEX>**. To remove a probe by name, type: **probe remove name <NAME>**.

After to create or to remove a probe, it is necessary to type the **probe apply** command. Do not forget to save this change using the **probe save** command.

Table 3.16. Probe Command Notation

| Notation | Description |
|----------|---|
| NAME | Probe name. Attention: It must be unique! |
| HOST | A valid IP address |
| URL | A valid URL |
| PORT | A valid TCP port |
| BYTES | The packet size in bytes |
| TIME | The packet interval in milliseconds |
| NUMBER | A positive integer |
| DSCP | A positive integer between 0 and 63 |

| Notation | Description |
|----------|---|
| INDEX | When you create a probe, it receives a number. This is the probe index and it is always a positive integer or zero. |

Command process

You can use this command to display the processes that are running or to kill any of them.

To list the processes, type the command **show process**.

Table 3.17. Process Command - Output format

| Column | Description |
|---------|---|
| PID | Process ID |
| %CPU | How much of the CPU is being used |
| %MEM | How much memory the process is using |
| VSZ | Virtual Memory Size of the process in KiB |
| RSS | Resident Set Size in KiB |
| STAT | Process status |
| STIME | Process start time |
| TIME | Total CPU usage |
| PROCESS | Process name |

To kill a process, type **process kill <PID>**.

Command prompt

Entering this command you can modify the string to be displayed on CLI prompt.

To see the current string, type **show prompt**.

To change the CLI string use the following syntax:

prompt <STRING>

<STRING> is the new string to be displayed on CLI prompt and it has the maximum length of 32 characters.

For instance:

```
TelcoAppliance> show prompt
Prompt configuration:
    string: TelcoAppliance
TelcoAppliance> prompt Test
```

Note: Do not forget to **apply** and **save**.

Command restart

Use this command to restart system. You always have to enter it after **update** command.

Command restore

You can restore configuration to start-up conditions or to factory conditions.

In this first option, enter the command: **restore startup**.

In the second one, enter the command: **restore factory**.

Command resum

If you deserve re-summarize the interval between two instants, you have to use this command.

The full syntax of this command is: **resum <SYSTEM> <YYYY/MM/DD> <HH:mm> <YYYY/MM/DD> <HH:mm>**.

Notation:

Table 3.18. Resum Command Notation

| Notation | Description |
|----------|---|
| SYSTEM | trafip or slaview |
| YYYY | 4-digit year |
| MM | 2-digit month |
| DD | 2-digit day |
| HH | 2-digit hour |
| mm | 2-digit minute. It will be rounded to a multiple of 5 |

To check the status of the current re-summarization, enter: **resum <SYSTEM> status**.

To stop a re-summarization process, type: **resum <SYSTEM> cancel**.

Command route

The **route** command is used to manager the IP routing tables.

To display the current route configuration, enter: **show route**. The output will show the following information: Destination, Netmask, Gateway, Interface and Flags.

Adding route

To bind default route to gateway, enter: **route add [ipv4 | ipv6] default gw <IP>**.

To bind target to a route by gateway, enter: **route add [ipv4 | ipv6] <IP>/<MASK> gw <IP>**.

To bind default route to device, enter: **route add [ipv4 | ipv6] default dev <INTERFACE>**.

To bind target to a route by device, enter: **route add [ipv4 | ipv6] <IP>/<MASK> dev <INTERFACE>**.

Removing route

To unbind default route from gateway, type: **route del [ipv4 | ipv6] default gw <IP>**.

To unbind target from a route by gateway, type: **route del [ipv4 | ipv6] <IP>/<MASK> gw <IP>**.

To unbind default route from device, type: **route del [ipv4 | ipv6] default dev <INTERFACE>**.

To unbind target from a route by device, type: **route del [ipv4 | ipv6] <IP>/<MASK> dev <INTERFACE>**.

Table 3.19. Route Command Notation

| Notation | Description |
|-----------|---|
| IP | A valid IPv4 or IPv6 address |
| MASK | An IP Mask |
| INTERFACE | "netX", where "X" is the interface number |

Important

When the IP version is not specified, the system consider it as IPv4.

Command save

After apply a modification using the command **apply**, you have to type the command **save** if you really want this modification to be saved.

For instance:

```
TelcoAppliance> show prompt
Prompt configuration:
    string: TelcoAppliance
TelcoAppliance> prompt Test
TelcoAppliance> apply
Please, wait.
Setting up phase0
Setting up phase1
Setting up phase2
Setting up phase3
(Unsaved) Test> save
Test>
```

Command service

You will use this command to manage the services. The service's name can be **trafip**, **scheduler**, **web** or **sql**.

To view which service is "ON", enter **show service**.

To turn on or turn off Trafip service, enter **service <ACTION> trafip**. Enter "on" or "off" in <ACTION>.

To stop a service, enter **service stop <SERVICE_NAME>**.

To start a service, enter **service start <SERVICE_NAME>**.

To restart a service, enter **service restart <SERVICE_NAME>**.

Table 3.20. Services

| Service | Description |
|-------------|-------------------------------|
| Trafip | Related to Trafip processes |
| Scheduler | Affect scheduled processes |
| Web Service | Affect Web access |
| SQL Service | Related to Database processes |

Important

This command does not need to be applied and saved, so be careful!

Command smart-diag

Use **smart-diag** command to consult SMART information from HD.

It's also possible to test this functionality. Choose **short-test** parameter for a faster test or **long-test** parameter to obtain more specific results.

```
TelcoAppliance> smart-diag
TelcoAppliance>
TelcoAppliance>
TelcoAppliance> smart-diag short-test
TelcoAppliance>
TelcoAppliance>
TelcoAppliance> smart-diag long-test
TelcoAppliance>
```

Command show

Using this command, the running system information can be displayed on screen.

This command does not work just by itself, it needs to be completed. So, the full syntax is: **show <OPTION>**

All the possibilities to <OPTION> are shown in the following table:

Table 3.21. Show command

| Option | Description |
|----------|--------------------------------|
| all | View all system configuration. |
| arptable | Show arp table. |

| Option | Description |
|---------------|--|
| bridge | View bridge configuration. |
| clock | Displays system clock. |
| cpu | View CPU statistics. |
| diag | View interface diagnostics. |
| disk-cache | Appliance tuning. |
| dns | View dns configuration. |
| flowcollect | View the flow collector configuration. |
| flow-probe | View flow-probe configuration. |
| flow-sampling | View flow sampling configuration. |
| interface | View interface configuration. |
| memory | View memory usage statistics. |
| ntp | View NTP configuration. |
| probe | View probe information or configuration. |
| process | View process list. |
| prompt | Display CLI string configuration. |
| route | View route configuration. |
| service | View service management utility. |
| snmp-cfg | View appliance SNMP agent configuration. |
| speed | View interface speed configuration. |
| storage | View data storage management utility. |
| uptime | View uptime. |
| version | Displays system version. |

Show all

This option displays all already configured parameters.

Show arptable

To show the arp table (IP address, hardware type, flags, hardware address, mask and device), type: **show arptable**.

Show bridge

Enter this command to view bridge configuration.

Type **show bridge** to view all configured bridges or **show bridge <BRIDGE>** to view a specific one.

Show clock

Something in the following format will be printed on screen displaying the system's time and date:

<WEEKDAY> <MONTH> <DAY> <TIME> <YEAR>

Notation:

Table 3.22. Show Clock Notation

| Notation | Description |
|----------|--|
| WEEKDAY | Day of the week |
| MONTH | Month |
| DAY | Day |
| TIME | "HH:MM:SS"; "H" stands for hours, "M" for minutes, "S" for seconds |
| YEAR | Full year notation |

```
TelcoAppliance> show clock
Wed Oct 1 09:37:35 2014
```

Show cpu

It displays CPU statistics on the screen.

```
TelcoAppliance> show cpu
procs -----memor----- -swap- --io-- -system- ----cpu----
 r b swpd free buff cache si so bi bo in cs us sy id wa
 1 0 0 1712048 6768 291500 0 0 32 21 202 468 2 1 94 4
```

Show diag

To view interface diagnostics, enter: **show diag interface <INTERFACE>**.

To view interface statistics, enter: **show diag interface <INTERFACE> stat**.

Remember: **<INTERFACE>** has to be replaced by "netX", where "X" is the interface number.

```
TelcoAppliance> show diag interface net0
Supported link modes: 10baseT/Half 10baseT/Full
                    100baseT/Half 100baseT/Full
                    1000baseT/Full
Supports auto-negotiation: Yes

Advertised link modes: 100baseT/Full
Advertised pause frame use: No
Advertised auto-negotiation: Yes

Speed: 1000Mb/s
Duplex: Full
Auto-negotiation: on
MDI-X:
Link detected: yes
```

Show disk-cache

It displays the disk-cache configured parameters. To set them, go to disk-cache section.

```
TelcoAppliance> show disk-cache
disk-cache configuration:
    dirty_ratio:    20
    dirty_expire:   3000
    dirty_background_ratio: 10
    highmem_is_dirtyable: 0
```

The 0 ('zero') value in **highmem_is_dirtyable** means that it was set with **no** parameter. When this option is configured with **yes** parameter, the value will be shown is 1 ('one').

Show dns

It displays DNS (Domain Name System) configuration.

```
TelcoAppliance> show dns
DNS configuration:
    primary:    10.0.0.13
    secondary:  10.0.0.2
```

Show flowcollect

It displays the maximum number of templates received by the collector.

```
flowcollect configuration:
    max_templates: 10
```

Show flow-probe

Inserting the **show flow-probe** command, the flow-probe configuration will be printed on screen.

```
TelcoAppliance> show flow-probe
FLOW PROBE configuration

    Status           Enabled
    Destination IP    127.0.0.1
    Destination Port  63636
    Active timeout    90
    Inactive timeout  15
```

Show flow-sampling

The **show flow-sampling** command displays the minimum number of octets to not discard a flow.

To set this value, use the **flow-sampling** command.

Show interface

To view a specific interface configuration: **show interface [INTERFACE]**.

```
TelcoAppliance> show interface net0
INTERFACE configuration
```

```
net0    protocol: bridge
```

You might get more details about the interface configuration typing: **show interface [INTERFACE] link-status**.

```
TelcoAppliance> show interface net0 link-status
```

```
Settings for net0:
```

```
Supported link modes:   10baseT/Half 10baseT/Full
                        100baseT/Half 100baseT/Full
                        1000baseT/Full
```

```
Speed: 1000Mb/s
Duplex: Full
Auto-negotiation: on
Link detected: yes
```

Show memory

To show the memory usage statistics, enter **show memory**.

```
TelcoAppliance> show memory ?
show memory - Memory usage statistics
```

```
OVERVIEW
```

```
show memory
```

Show ntp

Shows the NTP (Network Time Protocol) configuration.

```
TelcoAppliance> show ntp
NTP configuration:
  server-1: 0.pool.ntp.org
  server-2: 1.south-america.pool.ntp.org
  server-3: 0.br.pool.ntp.org
  state: on
```

Show probe

To view probe configuration, enter: **show probe**.

To display probe statistics, enter: **show probe stats**.

Finally, to display the limit of probe threads, enter: **show probe tcp_max_threads**.

Show process

To show all processes, enter: **show process**.

Show prompt

This command prints on screen the CLI string.

```
TelcoAppliance> show prompt
Prompt configuration:
  string: TelcoAppliance
```

Show route

You can view the route configuration entering the command: **show route**.

```
TelcoAppliance> show route
Route configuration:
  Destination      Netmask      Gateway      Flags
  default          10.0.0.1
```

Show service

Displays the status of each service (Trafip, Scheduler, Web Service or SQL service).

```
TelcoAppliance> show service
Service      status
Trafip       ON
Scheduler    ON
Web Service  ON
```

```
SQL service      ON
```

Show snmp-cfg

Shows the appliance SNMP agent configuration.

```
TelcoAppliance> show snmp-cfg
snmp-cfg configuration:
  enable
  community:      public
  syslocation:    Unknown
  syscontact:     admin@company
  sysname:        TelcoAppliance
```

Show speed

Enter **show speed** to print on screen the interface speed configuration.

```
TelcoAppliance> show speed
Speed configuration:
interface: net0
  autoneg: on
```

Show storage

It displays the name, the id, the total, free and used size of storage.

```
TelcoAppliance> show storage
```

| Name | Id | Size | Used | Free |
|---------------------|----|-------|--------|-------|
| storage | 1 | 0.0 | ----- | ----- |
| - Trafip FileSystem | - | 28.5G | 428.9M | 28.1G |

Show uptime

Typing you can view the uptime, the number of users and the load average.

Show version

It makes possible to view the model, the serial number (when it's already configured), the factory, UUID1, UUID2, the image, the version and the build.

Command show-cfg

This command is used to checking a modification before to apply.

The full syntax is: **show-cfg <OPTION>**

All the possibilities to <OPTION> are shown in the following table:

Table 3.23. Show-cfg command

| Option | Description |
|------------|--|
| all | View all temporary system configuration. |
| bridge | View temporary bridge configuration. |
| dns | View temporary dns configuration. |
| flow-probe | View temporary flow-probe configuration. |
| interface | View temporary interface configuration. |
| ntp | View temporary NTP configuration. |
| probe | View temporary probe information or configuration. |
| prompt | Display temporary CLI string configuration. |
| route | View temporary route configuration. |
| snmp-cfg | View temporary appliance SNMP agent configuration. |
| speed | View temporary interface speed configuration. |

For instance:

```
TelcoAppliance> show ntp          #Checking ntp state
NTP configuration:
    server-1: 0.pool.ntp.org
    server-2: 1.pool.ntp.org
    server-3: 0.br.pool.ntp.org
    state: on
```

```
TelcoAppliance> ntp state off    #Changing ntp state
```

```
TelcoAppliance> show ntp          #ntp state before to apply
NTP configuration:
    server-1: 0.pool.ntp.org
    server-2: 1.pool.ntp.org
    server-3: 0.br.pool.ntp.org
    state: on
```

```
TelcoAppliance> show-cfg ntp     #Checking the modification before apply
NTP configuration:
    server-1: 0.pool.ntp.org
    server-2: 1.pool.ntp.org
    server-3: 0.br.pool.ntp.org
    state: off
```

Command show-how

Using this command, you will can replicate running system information in other system due to the fact that the commands are printed exactly like they were configured.

Table 3.24. Show-how command

| Option | Description |
|------------|--|
| all | Commands to replicate configuration. |
| bridge | Commands to replicate bridge configuration. |
| dns | Commands to replicate DNS configuration. |
| flow-probe | Commands to replicate flow-probe configuration. |
| interface | Commands to replicate interface configuration. |
| ntp | Commands to replicate NTP configuration. |
| probe | Commands to replicate probe configuration. |
| prompt | Commands to replicate CLI string configuration. |
| route | Commands to replicate route configuration. |
| snmp-cfg | Commands to replicate SNMP agent configutation. |
| speed | Commands to replicate interface speed configuration. |

Look the following example:

```
TelcoAppliance> show-how prompt
prompt TelcoAppliance
```

Command snmp

The **Simple Network Management Protocol (SNMP)** is an application-layer protocol and is used to manage and monitor network elements.

At CLI, the following SNMP commands are available: **snmp get**, **snmp walk**, **snmp bulkget** and **snmp bulkwalk**.

Use **snmp get** to communicate with a network entity using SNMP GET requests. The full syntax is: **snmp get <IP>[:PORT] <COMMUNITY> <VERSION> <OID> [AUTH_TYPE USER PASSWORD_TYPE PASSWORD PRIVACY_PASSWORD]**.

Use **snmp walk** to retrieve a subtree of management values using SNMP GETNEXT requests. The full syntax is: **snmp walk <IP>[:PORT] <COMMUNITY> <VERSION> <OID> [AUTH_TYPE USER PASSWORD_TYPE PASSWORD PRIVACY_PASSWORD]**.

Use **snmp bulkget** to communicate with a network entity using SNMP GETBULK requests. The full syntax is: **snmp bulkget <IP>[:PORT] <COMMUNITY> <VERSION> <OID> [AUTH_TYPE USER PASSWORD_TYPE PASSWORD PRIVACY_PASSWORD]**.

Use **snmp bulkwalk** to retrieve a subtree of management values using SNMP GETBULK requests. The full syntax is: **snmp bulkwalk <IP>[:PORT] <COMMUNITY> <VERSION> <OID> [AUTH_TYPE USER PASSWORD_TYPE PASSWORD PRIVACY_PASSWORD]**.

Important

The last two commands, **snmp bulkwalk** and **snmp bulkget**, utilize the SNMP GETBULK message, which is not available in SNMPv1.

Table 3.25. SNMP Command Notation

| Notation | Description |
|-----------|---|
| IP | IP address of the device. It can be IPv4 or IPv6. |
| PORT | SNMP port. When this parameter is not specified, the system consider the default port (161). |
| COMMUNITY | SNMP community string. Only for SNMPv1 and SNMPv2. Check the Tip below. |
| VERSION | Specifies the version of SNMP used to send the traps. The versions available here are: "1", "2c" and "3". |
| OID | ASN.1 object identifier |

The table below shows the SNMP version 3 options:

Table 3.26. SNMPv3 parameters

| Notation | Description |
|------------------|--|
| AUTH_TYPE | The security level. It can be noAuthNoPriv (No Authentication, No Privacy), authNoPriv (Authentication, No Privacy) or authPriv (Authentication, Privacy). |
| USER | User security name. |
| PASSWORD_TYPE | Authentication type. It can be MD5 or SHA. |
| PASSWORD | Authentication passphrase. |
| PRIVACY_PASSWORD | Password. |

Tip

The Default Read-only community string is "**public**".

Command snmp-cfg

Configure your Appliance SNMP Agent using this command.

First of all, you can visualize the current SNMP Agent's configuration. Just type: **show snmp-cfg**.

See the example below:

```
TelcoAppliance> show snmp-cfg
snmp-cfg configuration:
    enable
```

```
community:      public
syslocation:    Unknown
syscontact:     admin@company
sysname:        TelcoAppliance
```

To enable SNMP configuration, enter: **snmp-cfg enable**. To disable, enter: **snmp-cfg disable**.

To define SNMP community string, enter: **snmp-cfg community <STRING>**. For instance, "public" or "erlang2".

To define location of SNMP device, just enter: **snmp-cfg syslocation <STRING>**.

To set contact's information, type **snmp-cfg syscontact <EMAIL>**.

Finally, to set the name, enter: **snmp-cfg sysname <STRING>**.

Command speed

The speed command is used to configure the speed of an Ethernet interface.

To see your current speed configuration, type: **show speed**. To see a specific interface speed, type: **show speed <INTERFACE>**.

The negotiation mode enables automatic speed configuration. To active this mode, enter **speed <INTERFACE> autoneg on**. To deactivate, enter **speed <INTERFACE> autoneg off**.

You can set the interface speed using the command: **speed <INTERFACE> <RATE>**.

You also can set the interface multiplexing mode and choose between **half** or **full** operation. Just enter the command: **speed <INTERFACE> duplex <MUXING_MODE>**.

Table 3.27. Speed Command Notation

| Notation | Description |
|-------------|---|
| INTERFACE | "netX", where "X" is the interface number |
| RATE | data rate (in Mbps); Options: "10", "100" or "1000" |
| MUXING_MODE | multiplexing mode; Options: "half" or "full" |

Command storage

To manage your storage objects, use this command.

To format your storage, enter: **storage format <DEVICE ID> [swap <GB>] [gpt]**

To check the storage, you can use the command: **storage check_fs <DEVICE ID>**. It's important to remember this command needs to be run on the rescue mode, when the filesystem is unmounted. If you try to run this command on a mounted filesystem, it may cause a severe filesystem damage. So, be very careful using this feature.

This command's help shows two more parameters: **storage write_magic <DEVICE ID>** and **storage read_magic <DEVICE ID>**. These commands are used by Telcomanager support team to detect possible problems.

Notation:

Table 3.28. Storage Command Notation

| Notation | Description |
|-----------|--|
| Device ID | Device id. To discover the id, use the show storage command |
| GB | The size of swap partition. |
| gpt | Optional parameter. It is used to format the device using GPT. |

Command traceroute

This command prints the route that packets take to a network host.

Full command syntax: `traceroute <HOST>`

Notation:

Table 3.29. Traceroute Command Notation

| Notation | Description |
|----------|---------------------------------|
| HOST | Destination address or hostname |

For instance:

```
TelcoAppliance> traceroute www.google.com
traceroute to www.google.com (173.194.119.51), 64 hops max
 1  10.0.0.1 (10.0.0.1) 0.367ms 0.331ms 0.419ms
 2  192.168.1.1 (192.168.1.1) 0.793ms 1.288ms 0.887ms
 3  * * *
 4  200.195.81.229 (200.195.81.229) 138.508ms 55.964ms 24.330ms
 5  200.223.41.83 (200.223.41.83) 60.177ms 30.460ms 36.635ms
 6  200.199.62.155 (200.199.62.155) 32.155ms 200.223.50.186
 (200.223.50.186) 34.317ms 200.199.62.157 (200.199.62.157) 32.058ms
 7  200.199.54.88 (200.199.54.88) 42.472ms 200.199.54.184
 (200.199.54.184) 91.030ms 200.223.254.166 (200.223.254.166) 30.039ms
 8  72.14.217.14 (72.14.217.14) 48.066ms 26.846ms 37.650ms
 9  209.85.254.54 (209.85.254.54) 31.331ms 69.958ms 211.027ms
10  72.14.235.143 (72.14.235.143) 55.777ms 26.741ms 38.355ms
11  64.233.175.85 (64.233.175.85) 54.185ms 33.863ms 28.850ms
12  173.194.119.51 (173.194.119.51) 32.774ms 28.505ms 35.291ms
```

Command ts2date

If you want to convert timestamp to date format, you have to use the command **ts2date**.

Full command syntax: `ts2date <TIMESTAMP>`

The output will be in the following format: Date: <YEAR> <MONTH> <DAY> <HOUR> <MINUTE>

Notation:

Table 3.30. Ts2date Command Notation

| Notation | Description |
|-----------|----------------------|
| TIMESTAMP | A positive integer |
| YEAR | Full year notation |
| MONTH | Month, from 1 to 12 |
| DAY | Day |
| HOUR | Hour, from 0 to 23 |
| MINUTE | Minute, from 0 to 59 |

Look at the following example:

```
TelcoAppliance> ts2date 1404394200
Date: 2014 07 03 10 30
```

Command update

The command **update** is used to updating the system version. You will need an update file provided by Telcomanager Support. Please, contact our team to get it.

Full command syntax: update <URI>

Notation:

Table 3.31. Update Command Notation

| Notation | Description |
|----------|-------------------------|
| URI | Location of update file |

Check the example:

```
TelcoAppliance> update http://localhost/telco-lfs64-5.8-20121127-16011
9-p1-r16219.bzImage.full
```

Important

The system should not be powered off during the update process.

Command version

Enter **version history** and get a list of all updates.

This list includes the build version, the date on which it was installed, the system architecture (x32 ou x64) and the checksum (without the header).